IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.: 10/743,443

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I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment; Commissioner for Patents; P.O. Box 1450, Alexandria, VA 22313-1450 on this date:

For: Reactive Workflow System and Method

Group Art Unit: 3731

Examiner: Unknown

Certificate of Mailing

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment; Commissioner for Patents; P.O. Box 1450, Alexandria, VA 22313-1450 on this date:

June 21, 2004

Efin J. Fox

Registration No. 52,261

INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The patents, publications and other documents listed on the enclosed PTO Form-1449 are submitted pursuant to 37 CFR §§ 1.56, 1.97, and 1.98. The present application was filed after June 30, 2003, therefore copies of the U.S. documents are not provided. Copies of the foreign and "other documents" identified are enclosed as necessary.

This Information Disclosure Statement is being filed, to the best of the undersigned's knowledge, before the mailing date of a first Office Action. In accordance with 37 CFR §1.97(b), no certification or fee is required.

The identification of any document in the attached PTO-Form 1449 is not an admission that such document is in fact prior art or material to patentability relative to the instant application.

An early and favorable action on the merits is respectfully requested.

Respectfully submitted,

McCracken & Frank LLP 200 West Adams, Suite 2150 Chicago, Illinois 60606 (312) 263-4700

June 21, 2004

Customer No. 29471

By:

Reg. No: 52,261

| Form | PTO-1449 (Modified) | U.S. Department of Commerce Patent and Trademark Office | Atty. Docket No. | Serial No. |
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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| 2 62 | (Use several sheets if necessary) | Applicant(s): Moctezui | ma de la Barrera |
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